



14500 S. Broadway E. Alondra Blvd. Gardena, CA 90248 P: 310 527 5501 F: 310 527 5583

Claim Form

Thank you for purchasing from Noir/CFC, we appreciate your business. Noir/CFC is not responsible for shipping damages. Please either refuse the items damaged during shipping or file a claim with the shipping company. We are confident in the quality of our products, but due to the natural materials and handcrafted nature, slight variations in finish, tones, textures and colors are common. These variations are not grounds for a claim. If there is a product defect, please follow the steps below:

Step 1: Complete the following information and submit with pictures to:
 Claims@noirfurniturela.com for Noir claims; joissie@customfurniturela.com for CFC claims

Company/Customer Name: _____

Inv #: _____ PO#: _____

Phone #: _____ Date: _____

Date Order Rec'd: _____ Date Claim Form Rec'd: _____

Contact Person: _____ Email: _____

Customer Address: _____

Shipper: _____ Tracking #: _____

Step 2: Briefly describe the condition of the product.

Item	Qty	Description of Damage

Step 3: Reason for Return? Check Reason(s) below:

Wrong Item Damaged Shortage

Step 4: The claim department will review your claim to verify if it qualifies for a credit or replacement and contact you with further instructions.

Thank you
 Noir/CFC Customer Service

For Office Use Only:					
<input type="checkbox"/> DN	<input type="checkbox"/> EX	<input type="checkbox"/> TK	<input type="checkbox"/> NFC	<input type="checkbox"/> CFC	_____ RPS